



How to log on to the tenant portal?

You will need to go to my.propertyme.com and either complete your email address and password **OR** If logging in for the first time, they will need to click on **connect with your property**.

This will send them an email asking them to set a password.

property me

Email

.....

Sign In

Manager login Forgot password

Don't have a login?

[Connect With Your Property](#)

Owners
View statements, financial reporting, ongoing maintenance, upcoming events, inspection reports and more.

Tenants
Create new maintenance requests, see upcoming events, access receipts, rental information and more.

Tenant forgot their password...

It's bound to happen.....If you forget your password they just log into my.propertyme.com> add in their **email address**> Click **forgot password**

PropertyMe will send an email to reset the password- they only get 2 hours to reset their password for security reasons!

property me

email@propertyme.com

Password

Sign In

Manager login [Forgot password](#)

Don't have a login?

[Connect With Your Property](#)

Owners
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Note: If you have the same email against another property you will be able to switch between tenancy information.